How to Login to PULSE VPN with your Court Issued Device

ⓘ The VPN establishes a direct-connection to CourtNet.
All resources on CourtNet (applications, intranet sites, servers, etc) can be directly accessed from a laptop or mobile device.

❗ **First Time Login**

Before you are able to use your VPN account you will need to complete the one-time setup -- It takes approximately five minutes and requires you have both your laptop and smart phone handy.

Overview:

1. Download the Microsoft Authenticator App onto your Mobile Device
2. Login to Your VPN Account from a Web Browser on the Computer : **http://sslvpn.nycourts.gov/2fa**
3. Follow the On-Screen Instructions to complete the setup.

Detailed Step-By-Step: http://www.nycourts.gov/courts/ad4/tech-pubs/vpn/pulsevpn_user_instructions.pdf

---

See Also: How to Login to SSLVPN (from a non-court issued computer)

From the Desktop of the Computer

✅ Have your Mobile Device with the Authenticator App open on the screen.

⚠ Ensure you have an internet connection (typically your WiFi)

1. Double Click the Pulse Icon in the Task Bar
2. Click Connect for the AD-Pulse Connection
3. Enter the User Name and Password (if prompted)
4. Enter the 6-Digit "Secondary Token" from the Authenticator App on your Mobile Device

Lost, Stolen or Replaced Smart Phone

You contact the helpdesk to reset the account so that a new 2FA key can be generated.

Related articles

- How to Login to Your NYCOURTS.GOV Email Account
- How to Login to SSLVPN
- How to Login to PULSE VPN with your Court Issued Device
- How to Login to VPN
- How to Login to Microsoft Teams